SAP FIELDGLASS AND SAP S/4HANA INTEGRATIONS: CONNECTING THE EXTERNAL WORKFORCE TO THE DIGITAL CORE
ABOUT SAP FIELDGLASS
SAP Fieldglass, a longstanding leader in external talent management and services procurement, is used by organizations around the world to find, engage, and manage all types of flexible resources. Our cloud-based, open platform has been deployed in more than 180 countries and helps companies transform how work gets done, increase operational agility and accelerate business outcomes in the digital economy. Backed by the resources of SAP, our customers benefit from a roadmap driven by a continuous investment in innovation.

SAP FIELDGLASS AND SAP S/4HANA BENEFITS
• Reduce risk and ensure compliance by automating time, expense, approvals and payments for your external workforce
• Maximize productivity with integrated, automated business processes that mirror existing organizational and financial hierarchies and cost accounting structures
• Leverage flexible, configurable integrations to solve business needs without custom development
• Keep business users focused on the application where they need to get work done

CONNECTING THE EXTERNAL WORKFORCE TO THE DIGITAL CORE

As the pace of business accelerates, speed must define both how you run your business every day and how you transform it. Data and digital are the keys for organizations that want to accelerate innovation and identify ways to deliver new value.

With SAP S/4HANA as your digital core, you can get work done in new, better and faster ways, connecting simple and complex processes across lines of business traditionally divided by organizational and technical barriers. The result is a leaner, more efficient business and a clearer, more accurate look into every process and metric that matter.

ENTER THE EXTERNAL WORKFORCE
External workforce management and services procurement are essential components of this digital transformation—and growing in size, significance and complexity. SAP Fieldglass is a Vendor Management System (VMS) designed to handle every aspect of external workforce and services engagements – from identifying external talent to managing what they’re working on, where they’re working and how their work gets done.

Organizations running SAP S/4HANA can take advantage of productized integrations from SAP Fieldglass that connect external workforce and services procurement activity and spend with key business processes. Dynamic and highly customizable, integrations to SAP S/4HANA are maintained by SAP Fieldglass, offering flexibility without the need for custom development. In addition, they can be configured to connect directly or through other SAP cloud offerings.

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HOW DOES IT WORK?

CONNECTING THE EXTERNAL WORKFORCE TO THE DIGITAL CORE

**MASTER DATA AND SUPPLIER INTEGRATIONS**
Master data and business partner integrations provide the foundation for transactional integrations between SAP S/4HANA and SAP Fieldglass, so you can:

- Securely connect and synchronize data between applications.
- Automate existing manual processes and maintain data in a uniform, logical manner.
- Harmonize master and vendor data to consistently align downstream transactional processes.

**TRANSACTIONAL DATA INTEGRATIONS**
SAP Fieldglass is the only VMS with native integrations connecting the daily workflow of business users with end-to-end processes automated behind the scenes in SAP S/4HANA. As a result, you can manage budget, spend commitments and payments in SAP S/4HANA while freeing hiring managers to simply manage external workforce and services engagements.

**PURCHASE REQUISITION/PURCHASE ORDER INTEGRATION**
With native PR/PO integration, purchase requisitions and purchase orders funnel through SAP S/4HANA:

- Supporting both direct and indirect services spend in SAP S/4HANA, while the associated engagements take place in SAP Fieldglass.
- Creating work orders and SOWs in SAP Fieldglass; routing them through the requisition approval process either directly into SAP S/4HANA or through SAP Ariba; and sending them on to suppliers to be filled and managed through the VMS.
**SERVICE ENTRY SHEETS**
Service entry sheets are automatically created in SAP S/4HANA based on SAP Fieldglass timesheets or deliverables. Once a timesheet or deliverable is approved in SAP Fieldglass, a service entry sheet is generated within SAP S/4HANA to allocate cost across the various cost collectors on the PO.

For finance teams, this:
- Eliminates a manual, burdensome process.
- Maintains existing workflows for their users.
- Allows them to leverage SAP Fieldglass timesheets for rebilling.

**INVOICE INTEGRATION**
Designed to handle required invoice data for services managed within SAP Fieldglass, the SAP S/4HANA invoice integration:
- Supports both PO and non-PO-based invoicing.
- Financial approvals can be managed directly in SAP Fieldglass, with fully reconciled invoices posted to the general ledger via accounts payable;
- Or take place in SAP S/4HANA by enabling PR/PO integration.
- Hiring managers and suppliers conduct business-as-usual in SAP Fieldglass.

**LOOKING AHEAD**
In keeping with our rich history of innovation, we will continue to develop robust integrations between SAP Fieldglass and SAP S/4HANA.

Our current roadmap includes IDM Cloud Identity Management that will make connectivity between applications more seamless and support onboarding activities—such as system and email access—for external workers.