SAP Fieldglass Solutions Brief

Transform How You **Select, Engage and Manage** External Workers and Services Providers with SAP Fieldglass
Powering your flexible workforce through innovation

With 44% of workforce spend on the external workforce\(^1\), companies today rely on many sources of global talent to get work done.

The type of workforce needed today isn’t the same as it was yesterday, and it will undoubtedly be different tomorrow. To stay competitive, organizations must capitalize on a well-managed, dynamic and flexible external workforce.

Since 1999, SAP Fieldglass has delivered proven, innovative solutions that fundamentally change how companies get work done. Our open, cloud-based platform simplifies every element of procuring and managing your external workforce, connecting businesses in real-time to a network of global services providers and contingent workers.

With SAP Fieldglass, you can find specialized skills quickly, and scale up or tighten down with speed and efficiency to build a new and better way of working. Our industry-leading solutions enable organizations to optimize their use of these resources to increase operational agility and accelerate business outcomes in the digital economy.

The world of work is changing

SAP Fieldglass conducted a global research study, in collaboration with Oxford Economics, examining how the external workforce is reshaping how work gets done.

The results are clear: the external workforce enables an impressive range of business outcomes.

\(^1\) External Workforce Insights 2018: The Forces Reshaping How Work Gets Done
SAP Fieldglass makes it easy for organizations to achieve **total workforce visibility**, maximize cost savings, improve worker quality and efficiencies, and enforce compliance.

Key benefits of the SAP Fieldglass platform include:

- **Automate the entire process** of procuring and managing flexible labor.
- **Greater visibility** can help reduce costs, enforce compliance, and increase program efficiencies.
- **Mitigate risk and ensure compliance** to safety and security protocols.
- An **open platform** means integration with a wide variety of enterprise and self-developed applications.
- With a **culture of innovation**, we’re early adopters of digital – advanced analytics, mobile, and machine learning.
- Backed by the power and resources of SAP, a leader of innovative solutions powering the intelligent enterprise.
Solutions for the enterprise

SAP Fieldglass offers a portfolio of solutions to manage all types of external talent and services throughout the entire talent lifecycle, from sourcing and management, to invoicing, payment, and offboarding.

External Talent Management

SAP Fieldglass External Talent Management automates the entire process of procuring and managing flexible labor, from requisition all the way through invoice and payment. With visibility into this key labor segment, organizations can reduce costs through stronger enforcement of program budgets, while strengthening compliance, improving worker quality and supply, and increasing program efficiencies.

The open platform supports any program model including those managed in-house, or through one or more Managed Service Providers (MSPs) on- or off-site.

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Services Procurement

SAP Fieldglass Services Procurement simplifies how external services providers are engaged to help gain control of services spend that is outside the scope of traditional contingent labor, measure the quality of services being delivered, and ensure compliance to safety and security policies.

SAP Fieldglass Services Procurement can handle the management of a variety of Statement of Work (SOW) engagements including projects, offshore/offsite, independent contractors, managed programs, business services and Business Process Outsourcing (BPO) models.

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Worker Profile Management

SAP Fieldglass Worker Profile Management enables companies to track and manage all non-traditional workers who are not tied to a job posting or Statement of Work (SOW).

With Worker Profile Management, companies can ensure greater external workforce security and compliance, while enhancing visibility and efficiency.

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Fast facts about

SAP Fieldglass

Founded in 1999

Employees 1000+

Languages 21

Countries 180+

Connected Suppliers 122,000

Customer Retention 99%
Integration

With complex systems in place, companies need assurance that their external workforce management and services procurement platform will easily integrate with their existing technology stack.

The SAP Fieldglass open platform was designed from the ground-up to adapt to the evolving technical landscape. Our API framework works with any enterprise solution, offering a robust suite of configurable integration points for either on-premise or cloud-based software suites, with packaged integrations and standard interfaces that are flexible and precise.

Learn More
The Digital Partner Network for SAP Fieldglass Solutions makes it easy for companies to engage and manage their external workforce through seamless, pre-built integrations with industry-leading digital providers.

Through this network, SAP Fieldglass customers can more quickly and efficiently find, hire, and manage non-payroll workers and services providers to work across enterprises.

Learn more at fieldglass.com, or call 1-844-843-0650

The world of work is changing. Are you ready?

The SAP Fieldglass platform is helping companies transform how work gets done across the globe. Contact us today to learn how our solutions can help your organization rework work.