SAP Fieldglass Brief

Transform How You Select, Engage and Manage External Workers and Services Providers with SAP Fieldglass
Powering your flexible workforce through innovation

With 42% of workforce spend on the external workforce, companies today rely on many sources of global talent to get work done.

The type of workforce needed today isn’t the same as it was yesterday, and it will undoubtedly be different tomorrow. To stay competitive, organizations must capitalize on a well-managed, dynamic and flexible external workforce.

Since 1999, SAP Fieldglass has delivered proven, innovative solutions that fundamentally change how companies get work done. Our open, cloud-based application simplifies every element of procuring and managing your external workforce, connecting businesses in real-time to a network of global services providers and contingent workers.

With SAP Fieldglass, you can find specialized skills quickly, and scale up or tighten down with speed and efficiency to build a new and better way of working. Our industry-leading solutions enable organizations to optimize their use of these resources to increase operational agility and accelerate business outcomes in the digital economy.

The world of work is changing

SAP Fieldglass conducted a global research study, in collaboration with Oxford Economics, examining how the external workforce is reshaping how work gets done.

The results are clear: the external workforce enables an impressive range of business outcomes.

55% of survey respondents say that without an external workforce they would be unable to conduct business as usual.

73% of survey respondents say the external workforce is important to operating at full capacity and meeting market demands.

42% of workforce spend is on the external workforce.

But only 20% have the technology to manage their systems and facilities access and automatically turn it off at the end of the project.

1 Agile Procurement Insights: Agility Isn’t Always on the Payroll
SAP Fieldglass makes it easy for organizations to achieve **total workforce visibility**, maximize cost savings, improve worker quality and efficiencies, and enforce compliance.

Key benefits of the SAP Fieldglass platform include:

- **Automate the entire process** of procuring and managing flexible labor.
- **Greater visibility** can help reduce costs, enforce compliance, and increase program efficiencies.
- **Mitigate risk and ensure compliance** to safety and security protocols.
- An **open platform** means integration with a wide variety of enterprise and self-developed applications.
- With a **culture of innovation**, we’re early adopters of digital – advanced analytics, mobile, and machine learning.
- Backed by the **power and resources of SAP**, a leader of innovative solutions powering the intelligent enterprise.
Solutions for the enterprise

SAP Fieldglass offers a portfolio of enterprise solutions to manage all types of external talent and services throughout the entire talent lifecycle – from sourcing and management, to invoicing, payment, and offboarding.

Contingent Workforce Management
Find, engage, manage, and pay all your contingent workers with one cloud-based solution, from requisition all the way through invoice and evaluation.

Automate and holistically manage your non-payroll workforce, so you can effectively streamline processes, enhance security, improve worker productivity, and build resilience into your business.

Learn More

Services Procurement
Streamline how external services providers - from consulting firms to agencies to maintenance crews - are sourced, engaged, managed, and paid with a single, integrated cloud solution.

Efficiently administer Statement of Work (SOW) engagements, including contractors, managed services, and Business Process Outsourcing (BPO) models.

Learn More

Worker Profile Management
Track and manage all non-traditional workers who are not tied to a job posting or Statement of Work (SOW). Ensure greater external workforce security and compliance, while enhancing visibility and efficiency.

Learn More

Assignment Management
Simplify how you administer ad hoc external work under existing supplier agreements. Centrally deploy, manage, and pay multiple external workers across multiple assignments – with one solution. Improve cost control, increase productivity, and better manage compliance.

Learn More
Fast facts about
SAP Fieldglass

- Founded in 1999
- Employees: 1000+
- Languages: 21
- Countries: 180+
- Suppliers: 207,000
- Customer Retention: 99%

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With complex systems in place, companies need assurance that their external workforce management and services procurement platform will easily integrate with their existing technology stack.

The SAP Fieldglass open platform was designed from the ground-up to adapt to the evolving technical landscape. Our API framework works with any enterprise solution, offering a robust suite of configurable integration points for either on-premise or cloud-based software suites, with packaged integrations and standard interfaces that are flexible and precise.
Access real-time insights and actionable data – **at your fingertips**

**Analytics**
SAP Fieldglass analytics enables you to capture, compare, and collaborate on critical information about your nonpayroll labor more easily than ever before. Powered by SAP Analytics Cloud, this capability introduces robust functionality to track results across a wide array of metrics.

**Mobile Apps**
SAP Fieldglass mobile apps are designed give you the functionality you need most to manage your external workforce with ease. You can complete essential tasks and keep workflows moving with mobile apps that travel as far and fast as you do.

Available for iOS and Android devices.

Learn more at [fieldglass.com](http://fieldglass.com), or call 1-844-843-0650

The world of work is changing. **Are you ready?**

The SAP Fieldglass platform is helping companies transform how work gets done across the globe. Contact us today to learn how our solutions can help your organization rework work.

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