The multi-channel workforce is on the rise

In collaboration with Oxford Economics, we conducted a global research study examining the rapid growth of the external workforce—non-payroll workers and services providers—and its far-reaching implications for both employers and employees.

Focus your forces

Available choices to produce in a cost-effective manner and ensure agility

Globalization of labor supply creating greater access to talent

Companies that effectively source their external workforce from multiple channels will have a competitive advantage.

The multi-channel workforce shows no signs of slowing down

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Take action

Capture the full value of the workforce transformation by managing your external workforce more effectively:

- **Applying workforce strategies to all labor sources, both external and traditional.**
- **Anticipating the skills you will need in the future—and those in short supply.**
- **Determining a strategy to acquire, retrain, or source these skills through the external multi-channel workforce.**
- **Embracing the external workforce for the skills and ideas that this talent brings and making it a part of organizational objectives and purpose.**

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