While still important, controlling costs is not the primary driver for using an external workforce. Other business objectives are more important.

Cost is not the whole story

Our study provides a new and expansive view of the value of the external workforce.

Executives say the external workforce delivers value beyond traditional business metrics.

Pacesetters use the external workforce to stay competitive.

Focus your forces to capture the full value of the workforce transformation by managing your external workforce more effectively.

Assess your strategic needs and consider where external workers can help you accomplish these goals.

Explore the other forces impacting the way work gets done today.