

Certificate

The Information Security Management System of

SAP Fieldglass, business line of SAP America, Inc.

with the sites according to the annex, complies to and is being applied in conformity with the requirements of:

ISO 27001:2013

The certificate is valid for:

The information security management system (ISMS) supporting the management of information security in SAP Fieldglass' information technology and infrastructure supporting the design, development, and implementation of the SAP Fieldglass Solution.

The selection of controls has been described in the Statement of Applicability with reference: SAP Fieldglass ISO 27001_27018 SOA 072019, dated July 24, 2019.

This certificate is based on the report with reference A3TMNJ2EPX5P-680032515-186 and has been issued on 13 December 2019 and will be valid until 13 December 2022.

The management system is subject to annual surveillance audits during the duration of validity of the certificate.

S.M. Keijl, Statutory Director
PricewaterhouseCoopers Certification B.V.
Amsterdam, 13 December 2019

This certificate was issued electronically and remains the property of PricewaterhouseCoopers Certification B.V. and is bound by the conditions of the certification agreement. See <http://www.pwc.nl/nl/pwc-certification> for background and limitations of this certificate. This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.



Annex

The scope of this Information Security Management System certificate is bound by the information security management system (ISMS) supporting the management of information security in SAP Fieldglass' information technology and infrastructure supporting the design, development, and implementation of the SAP Fieldglass Solution, in accordance with the Statement of Applicability dated July 24, 2019.

Site name	Site address	Scope
Corporate Headquarters Chicago	111 N. Canal Street, Suite 600, Chicago, IL, 60606, United States	Operations, Development, Sales, Security
Naperville Facility	300 East 5th Avenue, Suite 102 and 201, Naperville, IL, 60563, United States	Sales, Professional Services, Information Technology, Quality Assurance, Development, Security
Naperville Facility	200 East 5th Avenue, Suite 127 and Suite 132, Naperville, IL, 60563, United States	Main location ISMS, Information Technology, Quality Assurance, Development, Security
London Facility	8th Floor 240 Blackfriars Road, London SE1 8NW, United Kingdom	Sales, Professional Services, Information Technology, Quality Assurance, Development, Security
Brisbane Office	140 Creek Street, Brisbane, Queensland, 4000, Australia	Sales, Professional Services, Information Technology, Quality Assurance, Development

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Certificate

The cloud controls of

SAP Fieldglass, business line of SAP America, Inc.

with the sites according to the annex, complies to and is being applied in conformity with the requirements of:

CSA STAR, CCM version 3.0.1

and operates an Information Security Management System which complies with the requirements of CSA STAR and has achieved certification for the following scope:

The information security management system (ISMS) supporting the management of information security in SAP Fieldglass' information technology and infrastructure supporting the design, development, and implementation of the SAP Fieldglass Solution.

This sub-certificate is based on the report with reference A3TMNJ2EPX5P-680032515-194 and has been issued on 13 December 2019 and will be valid until 13 December 2022. This certificate is only valid in combination with certificate A3TMNJ2EPX5P-680032515-183.

The management system is subject to annual surveillance audits during the duration of validity of the certificate.



S.M. Keijl, Statutory Director
PricewaterhouseCoopers Certification B.V.
Amsterdam, 13 December 2019

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**CSA
STAR
CERTIFICATION**

Annex

The scope of this Cloud Security Management System certificate is bound by the information security management system (ISMS) supporting the management of information security in SAP Fieldglass' information technology and infrastructure supporting the design, development, and implementation of the SAP Fieldglass Solution, in accordance with the Statement of Applicability dated July 24, 2019.

Site name	Site address	Scope
Corporate Headquarters Chicago	111 N. Canal Street, Suite 600, Chicago, IL, 60606, United States	Operations, Development, Sales, Security
Naperville Facility	300 East 5th Avenue, Suite 102 and 201, Naperville, IL, 60563, United States	Sales, Professional Services, Information Technology, Quality Assurance, Development, Security
Naperville Facility	200 East 5th Avenue, Suite 127 and Suite 132, Naperville, IL, 60563, United States	Main location ISMS, Information Technology, Quality Assurance, Development, Security
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Brisbane Office	140 Creek Street, Brisbane, Queensland, 4000, Australia	Sales, Professional Services, Information Technology, Quality Assurance, Development

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Certificate

The Information Security Management System (ISMS) of

SAP Fieldglass, business line of SAP America, Inc.

with the sites according to the annex, complies to and is being applied in conformity with the requirements of:

ISO 27018:2019

The certificate is valid for:

The information security management system (ISMS) supporting the management of information security in SAP Fieldglass' information technology and infrastructure supporting the design, development, and implementation of the SAP Fieldglass Solution.

The selection of controls has been described in the Statement of Applicability with reference: SAP Fieldglass ISO 27001_27018 SOA 072019, dated July 24, 2019.

This sub-certificate is based on the report with reference A3TMNJ2EPX5P-680032515-186 and has been issued on 13 December 2019 and will be valid until 13 December 2022. This certificate is only valid in combination with ISO 27001:2013 certificate A3TMNJ2EPX5P-680032515-183.

The management system is subject to annual surveillance audits during the duration of validity of the certificate.

**S.M. Keijl, Statutory Director
PricewaterhouseCoopers Certification B.V.
Amsterdam, 13 December 2019**

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Annex

This Annex is part of the ISO 27018:2019 certificate, with the associated certificate number: A3TMNJ2EPX5P-680032515-183-2.

The following sites are in scope of the Information Security Management System:

Site name	Site address	Scope
Corporate Headquarters Chicago	111 N. Canal Street, Suite 600, Chicago, IL, 60606, United States	Operations, Development, Sales, Security
Naperville Facility	300 East 5th Avenue, Suite 102 and 201, Naperville, IL, 60563, United States	Sales, Professional Services, Information Technology, Quality Assurance, Development, Security
Naperville Facility	200 East 5th Avenue, Suite 127 and Suite 132, Naperville, IL, 60563, United States	Main location ISMS, Information Technology, Quality Assurance, Development, Security
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