Empower Super Users to Streamline Integrations and Customize Settings

Benefits

The Configuration Manager capability for SAP Fieldglass solutions gives your super user administrators the ability to:

- Independently complete a wide range of integration, system, and maintenance processes through a self-service dashboard and easy-to-use tools

- Efficiently manage and control time-sensitive tasks without the need for IT or help desk support

- Increase productivity and accelerate results through intuitive wizards that provide guidance on key steps

GAIN SELF-SERVICE CONTROL OVER CRITICAL TASKS

As the pace of change accelerates, workforce agility becomes more important than ever – making effective management of flexible labor critical to your business success. SAP® Fieldglass® solutions help you achieve it, providing the resources you need to find and manage external workers quickly and efficiently. And the Configuration Manager capability lets you take that performance to the next level by giving super users dynamic control over integrations, settings, and more with a simple self-service dashboard.

### Drive rapid results through flexible components

Configuration Manager delivers power right where you want it: in the hands of expert technical administrators who work for your company. Rather than relying on help desk tickets to complete time-sensitive tasks, these super users can easily leverage Configuration Manager to handle integration, system, and maintenance processes on their own. The result? Fewer delays, higher productivity, and greater flexibility to meet constantly shifting demands.

The capability offers a broad array of powerful components to support key administrative actions.

Integration
Integrating your systems with SAP Fieldglass solutions offers the most efficient way to move relevant data securely from one point to another. Upload and download connectors populate the data between systems, expediting data processing and increasing accuracy by eliminating manual entry.
- **Integration connector wizard** guides super users through a series of preconfigured questions designed to help them accurately choose the best connector for their needs.
- **Integration connector enabler** provides drag-and-drop configurability through the self-service dashboard that lets users define specifications and security, customize fields and templates, select transfer methods, and choose optional connector variants and scheduling.
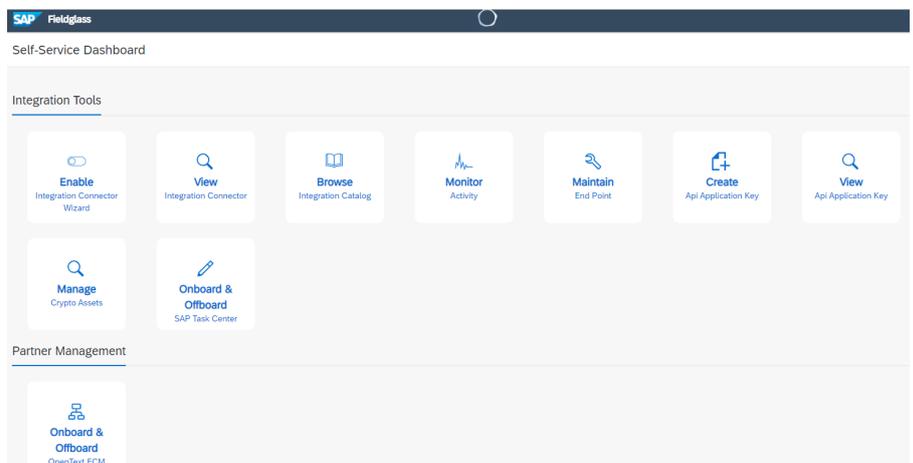
Configuration Manager empowers super users to complete a wide range of essential tasks through the self-service dashboard.

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- **End point management** enables users to set up end points via secure file transfer protocol, or SFTP, with the right license key and to schedule integration runs.
- **Activity monitoring** from the integration audit trail page makes it simple to track batch and real-time data transport activity with a modification log that shows all changes made.
- **Rate tools** facilitate regional compliance with VAT; national insurance, or NI; markup; and other requirements by streamlining users' ability to maintain components and test rate rules.

Partner Management
The partner management component provides dashboard access to a growing network of partner integrations. Users can select active migrations by clicking partner-labeled tiles to open setup pages and self-manage the integration process.
- **OpenText ECM,** or enterprise content management, offers a repository where users can store all document attachments outside the SAP Fieldglass database.
- **Maintain OpenText ECM** lets users create, maintain, edit, and disable an OpenText ECM end point.

Single Sign-on
Through an intuitive wizard framework, users can rapidly configure, edit, manage, and troubleshoot single sign-on (SSO) setup using industry standard security assertion markup language (SAML). Automatic notifications alert users when SSO certificates are nearing expiration so they can update them on a timely basis. SSO configuration defines values for the following services:
- **Identity provider (IdP) details** authenticates users and generates a SAML response to be consumed by the SAP Fieldglass system.
- **Service provider (SP) details** consumes the authentication request sent by the IdP and grants access to the service for that user. In an SP-initiated SSO scenario, the SP also acts as the initiating entity that generates a SAML request to be consumed by the IdP.

Publishing and Subscription
Publish/subscribe tools provide pages for managing payloads and subscriptions along with a setup wizard for single-workflow configuration. For example, if the user subscribes to worker close activities, the system will automatically send data to the specified end point when that activity occurs, eliminating the need to schedule a data pull. Users can continually manage other types of application activity through various tiles and pages, including:

- **Setup** to configure the elements needed for real-time integration processes
- **Create payload** to add a new payload or test and edit an existing one
- **View payload** to view and edit payload details, test payload generation, or add a new payload
- **Create payload publish subscribe** to create a new element by selecting an existing payload and end point and then defining the payload activity and supplier
- **View payload publish subscribe** to view, edite, or delete an existing or create a new payload publish subscribe entry

Implementation
The ability to implement rate changes through a test environment simulator makes it possible to assess rate change matrix and tenure features prior to actual setup in the SAP Fieldglass system. Since rate component changes can recalculate over 1,000 times – causing negative impacts if handled incorrectly – Configuration Manager offers a significant benefit by allowing only skilled super users to complete this specialized task.

GET STARTED TODAY

Explore the SAP Fieldglass Configuration Manager guide to learn how you can use this valuable capability to benefit your business.

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